



mission travel group

21 June 2011

LETTER OF RECOMMENDATION – ACTS (African Christian Tours and Safaris)

Mission Travel Group is a specialist travel agency based in Melbourne, Australia that facilitates short term mission trips, volunteer placements, Holy Land tours and general travel arrangements for Christian businesses and individuals.

MTG began trading in February 2006 and has quickly grown in 5 years to a business with an \$8 million turnover and 8 staff.

The relationship with ACTS began in early 2008. Africa accounts for approximately 65% of our overall business and it was a blessing direct from God that I received a “cold call” email from Barry Rawlings at ACTS in Zimbabwe introducing himself and the ACTS organisation. The very next month I was scheduled to travel to the tourism Indaba in Durban and got to meet a number of the ACTS management team.

From that point on we have used ACTS almost exclusively for our on ground arrangements in Africa. The reason for this was as follows:

1. The mission of ACTS & Mission Travel was very similar in that we both are called to serve God in the mission field and that all we do is for His purposes and glory.
2. The management team in South Africa, Zimbabwe and Kenya are second to none with regard to professionalism, openness, transparency and communication.
3. They are ready and willing to take on the smallest of tasks right through to some crazy idea that requires enormous amounts of work and pushes them to do things they have never done before.
4. ACTS have adopted a faith based responsible approach to volunteering & short term mission that ensures that the communities in which our clients serve are supported and encouraged rather than harmed and disempowered.
5. ACTS pricing is extremely competitive. They are able to offer Christian services including guest houses, mission homes and Christian ground operations that are unique to them and perfectly meet the needs of our Christian clientele. They are also able to secure very competitive rates for hotels and other open market accommodation and tours arrangements.
6. ACTS is on the ground in Africa – we are able to go direct to the source and they have a suite of products such as vehicles, accommodation, safari packages and Christian projects for volunteers and teams to serve in.
7. ACTS have been impeccable with problem solving in the event that something has gone wrong with a tour. The constant updates and follow up has been amazing.



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Mission Travel has recently run its own Mission Trips in Cape Town and Kenya using ACTS as our provider in its entirety. These mission trips have enabled us to offer a product to the Australian Christian community where they can join an independent team and serve in Africa. These trips have been an outstanding success and based on word of mouth alone these tours are certain to continue on a regular basis.

I cannot recommend ACTS more highly. They are a great asset to my business and have come to be more like an extended family.

I am available for more specific comment should the need arise and can be contacted by email at lisa@missiontravel.com.au.

Sincerely,



Lisa Scerri
Managing Director